

Return Policy

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- You may return new and uninstalled stocked or catalog products in resalable condition for a full refund excluding shipping charges for up to 6 months from date of invoice.
- Returns over 6 months, but less than 12 months will be charged a 10% restocking fee to cover our processing costs. We reserve the right to charge up to 20% when no invoice is supplied and/or there is substantial work involved to process your return back to stock.
- Items over 12 months old are not returnable.
- To return a part, follow the instructions printed on the back of the invoice.
- Make sure to package the products carefully to avoid damage during return and include all original packaging and a copy of the invoice and ship to our Maine address.
- Refunds will not be issued for installed, damaged, incomplete, "Custom", or "Special Order" or "Direct Ship" items.
- If a return is due to our error, we will reimburse reasonable freight charges. We will not reimburse additional charges for shipping/packaging services.
- Electrical items that have been installed are not returnable.
- Please contact us to request a return authorization. Returns to: Patton Machine, ATTN Returns, 5 Jeff Street, Brunswick, Maine 04011 unless we specify another address for testing etc.